

## 2018 IT Trends with Digital-Transformation

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### VIDEO CLIP for 4<sup>th</sup> Industry Revolutions

https://www.youtube.com/watch?v=khjY5LWF3tg



#### **Technology** Trends with Digital Transformation

### Table of **CONTENTS**

PART 1	PART 2	PART 3	PART 4
ICT Trends	Key Technology	AI Trends	Annex. Top 15 Tech

#### **Technology** Trends with Digital Transformation







### **Digital transformation** is the **change** associated with the application of <u>digital technology</u> in all aspects of <u>human society</u>.



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# The 4th Inclustral Revolution

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## WORLD ECONOMIC FORUM





## 4<sup>th</sup> Industrial Revolution

The Fourth Industrial Revolution builds on the Digital **Revolution**, representing new ways in which technology becomes embedded within societies and even the human body. The Fourth Industrial Revolution is marked by emerging technology breakthroughs in a number of fields, including robotics, artificial intelligence, nanotechnology, quantum computing, biotechnology, The Internet of Things, **3D** printing and autonomous vehicles.









### Merkel, Germany "HITECH STRATEGY 2020" (2010)



Koreans are the people most familiar with the Fourth Industrial Revolution in the world.

## What does the fourth industrial revolution mean for us?



Amid the global proliferation of artificial intelligence, research compiled by The Nikkei and the Financial Times has found that **Machines are capable of handling about one-third of some 2,000 workplace tasks hitherto performed by humans** 

http://asia.nikkei.com/Features/AI-now-and-tomorrow/Robots-can-handle-a-third-of-our-workplace-tasks-study-

#### Net employment outlook by job family, 2015–2020

Employees (thousands, all focus countries)

anticipation

JOB



The Future of Jobs by World Economy Forum, January 2016



AMP 2.0 (Advanced Manufacturing Partnership 2.0)

## **Digital Transformation**

## 4th Industrial Revolution

## Technology Trends ...

## Before talking about new technology ...

## The era of Zero-Growth Is the Technology Revolution enough?

#### The era of Zero-Growth



http://www.quotemaster.org/

## **Industrial Revolution**

## Past ► Energy Revolution + Increase Productivity Future ► ???

## Will it be possible only with Technological Innovation?

#### **Technology** Trends with Digital Transformation

PART 1. ICT Trends with 4<sup>th</sup> Industrial Revolution
PART 2. Key Technology for 4<sup>th</sup> Industrial Revolution
PART 3. Artificial Intelligence (AI) Trends
Annex. New Technology Issue on Standards

## Gartner

#### Top 10 Strategic Technology Trends for 2017

- 1. Al and Advanced Machine Learning
- 2. Intelligent Apps
- 3. Intelligent Things
- 4. Virtual and Augmented Reality
- 5. Digital Twin
- 6. Blockchain and Distributed Ledgers
- 7. Conversational Systems
- 8. MASA (Mesh App and Service Architecture)
- 9. Digital Technology Platforms
- **10. Adaptive Security Architecture**



## Gartner

#### Top 10 Strategic Technology Trends for 2018

- 1. AI Foundation
- 2. Intelligent Apps and Analytics
- 3. Intelligent Things
- 4. Digital Twin
- 5. Cloud to the Edge
- 6. Conversational Platforms
- 7. Immersive Experience
- 8. Blockchain
- 9. Event Driven
- 10. Continuous Adaptive Risk and Trust

Top 10 Strategic Technology Trends for 2018





#### **1** AI FOUNDATION

Feeding massive amounts of data into ever more advanced algorithms to enhance decision making, reinvent business, models and ecosystems, and remake the customer experience

## 2 INTELLIGENT APPS & ANALYTICS

Instagran

Transforming the nature of work and the structure of the workplace using AI

To deliver advanced analytics, intelligent processes and new user experiences

## 3 INTELLIGENT THINGS

C.

#### Naturally interacting physical things that will deliver interconnected capabilities among IOT connected systems







## The virtual representation of a real-world entity or system created to improve enterprise decision making

## 5 CLOUD TO THE EDGE

Information processing and content collection and delivery are placed closer to the sources to fix high WAN costs and unacceptable latency
#### 6 CONVERSTIONAL PLATFORMS

Systems that can take and respond to human commands in natural language, shifting the burden of translation from humans to machines

#### 7 *IMMERSIVE EXPERINCE*

#### The confluence of artificial, virtual, and mixed reality that changes the way that people perceive their world

#### 8 BLOCKCHAIN

Distributed ledger technology that injects trust into untrusted environments, resulting in the disruption of the need for a central regulatory authority The exploitation of new digital business moments by both technology and people in order to create and architecture optimized for agility, resiliency, extensibility, lower cost of change, open-ended design and scale

# 10 CONTINUOUS ADPATIVE RISK & TRUST

A dynamic approach to risk and security that will enable real-time, risk-and trust-based decision making with adaptive responses



## Key Technologies

-

Leading the 4th Industrial Revolution •

#### 1. Leading Core Technologies



#### 2. Leading Infra Technologies



#### 3. Leading Service Technologies









**Smart Factory** 

**Smart Farm** 

#### Connected CAR Wearable & Healthcare



#### 4. Leading Technologies Paradigm





Makers







## Internet of Things (IoT)

IoT

The connected things will reach 20.8 billion by 2020. In 2016, 5.5 million new things will get connected every day (Gartner)



## Fragmentation

## Artificial Intelligence (AI)

Software Technology for the human like intelligence (Learning, Inference, Recognition, Understanding)

Data & Knowledge

AI

(Language, Vision, Sense ...)





Intelligent Computer/Machine





## Artificial Intelligence (AI)



## Future of Artificial Intelligence with Deep Learning and Neuromorphic Chip

Big Data (Deep) Learning (Cloud Computing)

#### Coogle DeepMind Coogle

#### Realtime Control (Neuromorphic Chips)

#### Unprecedented scale

This second generation chip is the culmination of almost a decade of research and development, and is a huge leap forward from the initial single-core hardware prototype developed in 2011.



\* Neuromorphic Chips

Microprocessors configured more like brains than traditional chips could soon make computers far more astute about what's going on around them.



## Inconvenient Truth 기존통신사 (Telco-Biz)



## 37% 4% (2010-2015) (2016-2020) CAGR (스마트폰생산 연평균성장율)

Source: IDC

100

#### ARPU (blended) Average Revenue Per User (가입자당 매출)



Source:



# (인터넷 Traffic)

#### (2016E-2022E) Requires more CAPEX (신규투자비용) Source:

# SINGULARITY

## The day computers exceed

## the human brain





#### Transistors

Number of human brain cells (No. of transistors)



#### Transistors

Number of human brain cells (No. of transistors)




## Birth of Super-Intelligence







## **Everything Connected**

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## **Big DATA**

Big Data

Big data will become a key basis of competition, underpinning new waves of productivity growth, innovation, and consumer surplus



## **BIG DATA**

### How to make the Value from the garbage ?



### **DATA MANAGEMENT**

Acquisition, Storing, Processing, ...

### **DATA ANALYTICS**

Mining, Social Analysis, Visualization, ...

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HOME CH	HINA WO	RLD	BUSINESS	LIFESTYLE	CULTURE	TRAVEL	SPORTS	OPINION	REG
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· Home / Business / Industries

#### China aims high in big data industry

Xinhua | Updated: 2017-01-17 16:52

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BEIJING - China aims to more than triple the scale of its big data industry by 2020 in a bid to foster new economic drivers, according to a government plan released Tuesday.

The country's big data industry should increase its annual sales to 1 trillion yuan (\$145 billion) by 2020 from an estimated 280 billion yuan in 2015, said the plan released by the Ministry of Industry and Information Technology (MIIT).

The government is targeting a compound annual growth rate of around 30 percent for the industry's sales in 2016-2020, according to the plan.

It also set goals to create 10 world-leading big data companies by 2020 and establish 10-15 experimental zones to speed up the industry's development.





## (Big) DATA Industry



## BIG DATA imply ata Democratization

Data Scientist vs. Data Developer

10101010101010101010101

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**810010101010101010101010101** 

## **CDO** (Chief Data Officer)

responsible for enterprise wide governance and utilization of information as an asset, via data processing, analysis, data mining, information trading and other means.


#### **Big Data Will Drive The Fourth Industrial Revolution**

https://datafloq.com/read/big-data-drive-fourth-industrial-revolution/3

## The 4<sup>th</sup> Industrial Revolution & Maker Movement





## The age of "Maker Economy"

Maker will leading the new Industrial Revolution ! Not Just Hobby !



# Open Hardware











# World First 3D Printing CAR?

MINTS 5014

#### VIDEO CLIP for Open Source HW example

https://www.youtube.com/watch?v=kfzqUsGMHE0



## **OPEN SOURCE REVOLUTION**





OVER 1 MILLION UNIQUE OPEN SOURCE PROJECTS TODAY



### **E T R** 's view for future technology

ETRI

#### The 3<sup>rd</sup> Wave

Hyper Connectivity, Super Intellige (Smart device with IoT, BigData al

# Big Waves in ICT world

#### The 2<sup>nd</sup> Wave

Cyber Space (Internet, WWW, Broadband )

#### The 1<sup>st</sup> Wave

Digitalizing

The ICT waves generated huge tsunami waves





#### Intelligent Digital Transformation



#### "Leading the 4th Industrial Revolution"

#### **Technology** Trends with Digital Transformation

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# The New Era of Artificial Intelligence



# At a Glance, Artificial Intelligence

History and Issues

## **History of Al**



Source> Wikipedia & IBM's developerWorks, June 2017

The reason for failure:

Limitation of Search, Pattern Matching, ...

Too Big positive expectation ...

How to realize AI ?

#### Intelligence vs. Expression



RDF (Resource Description Framework)

GRDDL (Gleaning Resource Descriptions from Dialects of Languages)

**POWDER (Protocol for Web Description Resources)** 

# RDF(a), GRDDL, POWDER, Linked Data, ...

W3C provides some "feasible approaches"

Raw Data Now (Tim Bernes Lee):

https://www.ted.com/talks/tim\_berners\_lee\_the\_year\_open\_data\_went\_world

<u>wide</u>

#### Recent revolution & emerging technology :

#### Make it possible AI again !



Learning Technolog y



Since an early flush of optimism in the 1950's, smaller subsets of artificial intelligence - first machine learning, then deep learning, a subset of machine learning - have created ever larger disruptions.

https://blogs.nvidia.com/blog/2016/07/29/whats-difference-artificial-intelligence-machine-learning-deep-learning-ai/



## Major Issues on Artificial Intelligence

Need to be considered seriously

Spectators watch a broadcast of the final, decisive game in the rematch between Garry Kasparov and the IBM computer Deep Blue. (1977)

# Google's Go-playing AI still undefeated with victory over world number one...



http://www.theguardian.com/

#### AlphaGo Zero Starting from scratch



"Artificial intelligence would be the ultimate version of Google... would understand exactly what you wanted, and it would give you the right thing Larry Page, CEO of Google



"The development of full artificial intelligence could spell the end of the human race..." Stephen Hawking



Artificial Intelligence is like Summoning the Demon

Elon Musk, CEO of Tesla



If you're not concerned about AI safety, you should be. Vastly more risk than North Korea.

Follow

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#### Does AI be Regulated?

#### **TechRepublic**

# Top 10 Al failures of 2016

#### some of the biggest examples

- 1. AI built to predict future crime was racist
- 2. Non-player characters in a **video game** crafted weapons beyond creator's plans
- 3. Robot injured a child
- 4. Fatality in Tesla Autopilot mode
- 5. Microsoft's chatbot Tay utters racist, sexist, homophobic slurs
- 6. AI-judged beauty contest is racist
- 7. Pokémon Go keeps game-players in white neighborhoods
- 8. Google's AI, AlphaGo, loses game 4 of Go to Lee Sedol
- 9. Chinese facial recognition study predicts convicts but shows bias
- 10.Insurance company uses Facebook data to issue rates, shows bias

#### Microsoft forced to apologize after epic chatbot fail

March 2016, https://blogs.microsoft.com/blog/2016/03/25/learning-tays-introduction/



Although we had prepared for many types of abuses of the system, we had made a critical oversight for this specific attack.

As a result, Tay tweeted wildly inappropriate and <u>reprehensible</u> words and images.

#### \*욕설, 인종·성차별 발언, 자극적인 정치적 발언 등을 하도록 유도

#### What could be the Key point in AI ? Availability vs. Responsibility

R&D, Product/Service



#### VIDEO CLIP for Artificial Intelligence

https://drive.google.com/open?id=0B75vPB9iMrhGTjJieTZLdlZRemM





## STANDARS Perspectives

Why do we need AI standards?


#### ISO/IEC JTC 1 INFORMATION TECHNOLOGY Secretariat: USA (ANSI)

#### 30 years ago

#### *ISO/IEC JTC 1 N 365*

TITLE: Proposal for a New Work Item: Terminology related to Artificial Intelligence and Expert Systems (new part of ISO 2382).

SOURCE:

SC 1

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PROPOSAL FOR A NEW WO	ORK ITEM
date of presentation of proposal 1988-09-19	proposer N. RIBOULET
secretariat AFNOR	ISO/IEC JTC 1/SC 1



## The Area of Standardization

- **Domains**
- Software engineering
- Performance
- Metrics
- Safety
- Usability
- Interoperability
- Security
- **Privacy**
- **Traceability**
- Risk Analysis
- **Ethics**



#### Version 1 - For Public Discussion





#### **Ethically Aligned Design**

- Human rights
- Responsibility
- Transparency
- Education

13 December 2016

# 2017 Survey on AI (ISO/IEC JTC 1)

#### Urgent area of Standardization 50% 50% 1. Interoperability 40% 33% 33% 42% 42% 42% 42%2. Domains 25% 25% 25% 30% 3. Security 17% 17% 4. Safety 20% 5. Ethics 10% 0% Domai Secur Safet Ethic Usabi Risk Metri Perfo Priva Softw Inter Trace Doma Analy cs abili opera ns ity lity rmanc cy ns ٧ S are bilit sis engin ty e

# A Standards

We need the right compass for journeying into future AI world !



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#### **Technology** Trends with Digital Transformation



#### **Technology** Trends with Digital Transformation



## Top 15 Priority Technologies for future ICT standards

by ISO/IEC JTC 1 (2017-2018)

- 1. Smart Car
- 2. Autonomous Systems
- **3.** Robotics
- 4. Connected Car
- **5. Digital Twin**
- 6. Autonomous Vehicles
- 7. Quantum Computing
- 8. Augmented Data Discovery
- 9. Virtual Assistance
- **10. Brain-Computer Interface**
- 11.4D Printing
- **12. Cognitive Computing**
- 13. Drone
- 14. Smart Workspace
- **15. Neuromorphic Computing**





by ISO/IEC JTC 1 (2017-2018)

### **1. Smart Car**

Smart car is an automobile with advanced electronics. Microprocessors have been used in car engines since the late 1960s and have steadily increased in usage throughout the engine and drivetrain to improve stability, braking and general comfort.

The 1990s brought enhancements such as GPS navigation, reverse sensing systems and night vision (able to visualize animals and people beyond normal human range). The 2000s added assisted parking, Web and e-mail access, voice control, smart card activation instead of keys and systems that keep the vehicle a safe distance from cars and objects in its path. Of course, the ultimate smart car is the one that drives itself



#### **2. Connected Car**

A connected car is a car that is **equipped with Internet access, and usually also with a wireless local area network**. This allows the car to share internet access with other devices both inside as well as outside the vehicle. Often, the car is also outfitted with special technologies that tap into the internet or wireless LAN and provide additional benefits to the driver.





#### **3. Autonomous Vehicles**

An autonomous vehicle is one that **can drive itself** from a starting point to a predetermined destination in "**autopilot**" mode using various in-vehicle technologies and sensors, including adaptive cruise control, active steering (steer by wire), anti-lock braking systems (brake by wire), GPS navigation technology, lasers and radar.





#### 4. Autonomous Systems

Autonomous systems must be capable of planning and executing complex functions as intended, with limited human intervention, operating in uncertain and unstructured physical and/or information environments, and managing unexpected external or internal events, e.g., faults.

This distinguishes them from mere automated systems, which also are able to execute complex functions, but which mostly assume structured environments, have limited capacity to learn and adapt to unexpected events.





#### **5.** Robotics

Robotics is an interdisciplinary branch of engineering and science that includes mechanical engineering, electrical engineering, computer science, and others.

Robotics deals with the design, construction, operation, and use of robots, as well as computer systems for their control, sensory feedback, and information processing.



TOP PRIORITS

### 6. Digital Twin

Digital twin refers to a **digital replica of physical assets**, **processes and systems that can be used for various purposes**. The digital representation provides both the elements and the dynamics of how an Internet of Things device operates and lives throughout its life cycle.

Digital twins offer strong potential to achieve better insights on their objects and drive better decisions.





### 7. Quantum Computing

Quantum computing is computing using quantummechanical phenomena, such as superposition and entanglement. A quantum computer is a device that performs quantum computing. They are different from binary digital electronic computers based on transistors. Whereas common digital computing requires that the data be encoded into binary digits (bits), each of which is always in one of two definite states (0 or 1), quantum computation uses quantum bits(cubits), which can be in superpositions of states.





#### 8. Augmented Data Discovery



Augmented Data Discovery allows your business to go beyond data monitoring and helps users discover the more subtle yet crucial factors that affect business success. It identifies hidden issues and patterns within the data so the organization can address challenges, capitalize on competitive and market advantages and plan for the future with more c

> What's Next for Data and BI: Augmented Analytics

> > #automation

#### 9. Virtual Assistance



A virtual assistant is a software agent that can perform tasks or services for an individual. Sometimes the term "chatbot" is used to refer to virtual assistants generally or specifically those accessed by online chat (or in some cases online chat programs that are for entertainment and not useful purposes).



#### **10. Brain-Computer Interface**





TOP PRIORITA

## 11.4D Printing

4-dimensional printing (4D printing; also known as 4D bioprinting, active origami, or shape-morphing systems,) uses the same techniques of 3D printing through computer programmed deposition of material in successive layers to create a three-dimensional object. However, 4D printing adds the dimension of transformation over time.



P PRIORI

### **12. Cognitive Computing**

Cognitive computing (CC) describes technology platforms that, broadly speaking, are based on the scientific disciplines of artificial intelligence and signal processing. These platforms encompass machine learning, reasoning, natural language processing, speech recognition and vision (object recognition), human–computer interaction, dialog and narrative generation, among other technologies.



#### **Cognitive Computing Framework**



#### 13. Drone

An unmanned aerial vehicle (UAV), commonly known as a drone, is an aircraft without a human pilot aboard. UAVs are a component of an unmanned aircraft system (UAS); which includes a UAV, a ground-based controller, and a system of communications between the two.



#### **14. Smart Workspace**

The Smart Workplace is a concept powered by IoT technologies and solutions and is composed of smart workforce, intelligent environments, and smart components.



TOP PRIORITY

#### **15. Neuromorphic Computing**

Neuromorphic engineering, also known as neuromorphic computing, The concept developed by Carver Mead, in the late 1980s, is describing the use of verylarge-scale integration (VLSI) systems containing electronic analog circuits to mimic neurobiological architectures present in the nervous system.



TOP PRIORITY

## "for 4th Industrial Revolution" Some Considerations...



## **OPEN Environments** The era of 4th Industrial Revolution

#### Industrial Revolution vs. Information Revolution

# DATA

## Misuse of technology brings disaster



# **Thank You**

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