# Global Usage and Discovery Trends in Scholarly Information Timon Oefelein

Senior Manager Account Development Europe
April 2017

## **SPRINGER NATURE**

## About the company!



## Institutional Sales & Marketing (Academic, Corp., Government)



#### **Product Management**

- Product design
- Onboarding
- Support (Marcs)
- Webinar training



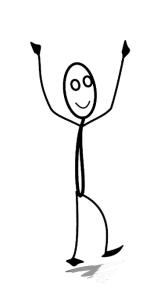
#### **Licensing Managers**

- Business models
- Pricing
- Negotiations
- Contracts
- Support, Licensing Control, Legal



#### **Library Marketing Man.**

- Promotional material
- Conferences
- Campaigns
- Newsletters
- Website



#### **Account Dev. Managers**

- Usage stats
- Web analytics
- Product training
- Knowledge sharing
- Author workshops

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## Agenda

L. Global article output (JCR data)

2. Global discovery trends (Springer Link data)

3. Changing role of academic library (ITHAKA Faculty Report)

4. Search engines as main usage drivers: (Google and GoogleScholar)

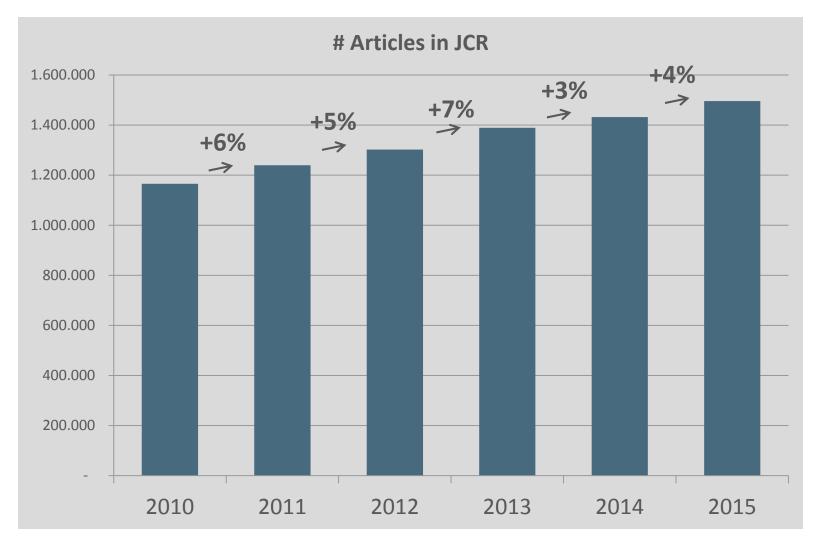
a. key signals

b. optimizing our signaling (SEO)

5. New innovative discovery initiative (Scigraph)

## Overall <u>annual</u> growth in scholarly articles

Market has been continuing to grow, but growth has come down to a rate of 3-4%



Source: JCR 2015 Thomson Reuters Clarivate

## Overall annual journal output by publisher (JCR data)

#### Springer Nature - 16% titles, 15% articles, 12% citations

By number of titles

By number of articles

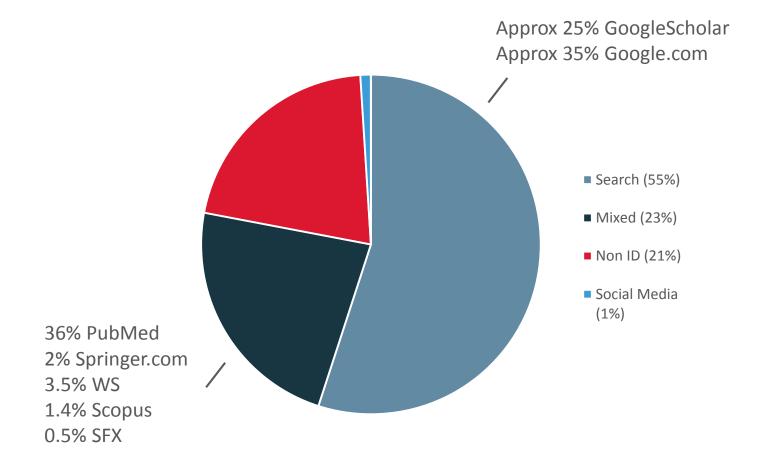
By number of cites

Publisher	# Titles	Share # Titles
Springer Nature	1,689	16.4%
Elsevier	1,614	15.6%
Wiley	1,167	11.3%
Taylor & Francis	1,077	10.4%
Sage	538	5.2%
OUP	229	2.2%
CUP	207	2.0%
WK Health	198	1.9%
de Gruyter	124	1.2%
IEEE	122	1.2%
Total	6,965	67.4%

Publisher	# Articles	Share # Articles
Elsevier	358,865	25.0%
Springer Nature	220,728	15.4%
Wiley	138,328	9.6%
Taylor & Francis	69,018	4.8%
RSC	42,809	3.0%
ACS	39,989	2.8%
Sage	31,488	2.2%
PLOS	31,243	2.2%
OUP	29,428	2.1%
IEEE	28,715	2.0%
Total	990,611	69.1%

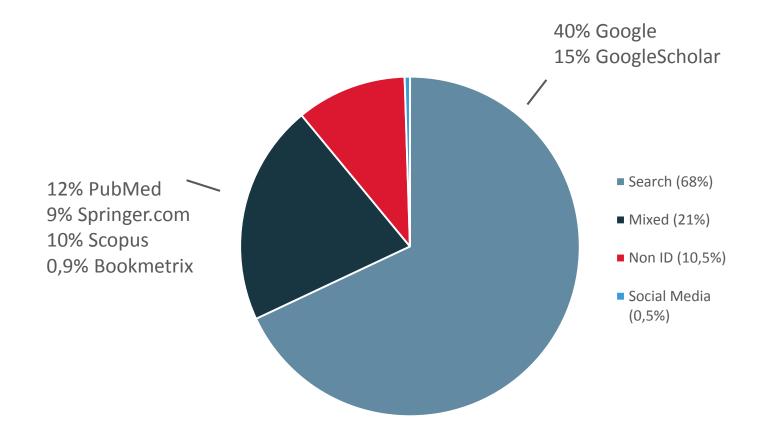
Publisher	# Cites	Share # Cites
Elsevier	13,101,057	26.4%
Wiley	6,027,231	12.1%
Springer Nature	5,812,630	11.7%
ACS	2,556,332	5.2%
OUP	1,670,320	3.4%
WK Health	1,311,951	2.6%
Taylor & Francis	1,282,444	2.6%
APS	1,141,737	2.3%
Sage	861,445	1.7%
RSC	786,712	1.6%
Total	34,551,859	69.6%

## Origin of visits to journal content



**Source:** WebTrekk, Filter: Article, Jan-November 2016

## Origin of visits to book content

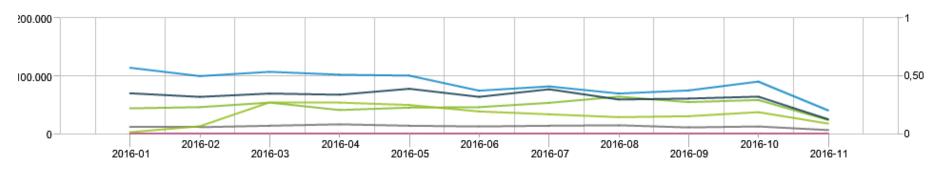


Source: WebTrekk, Filter: Chapter, Jan-November 2016

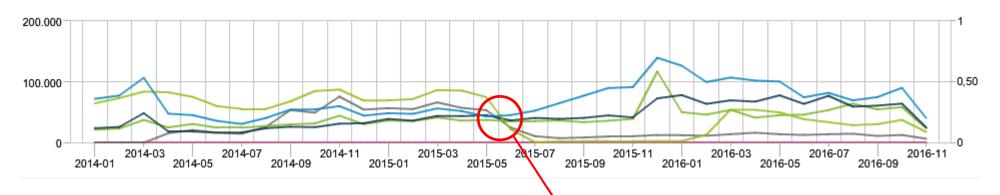
## Referrals from Social Media – Key Observations

- Total at 1% 2,4 million visits in 2016!
- Jan 2016 to Nov. 2016 = 1 Year

- L. Facebook 30%
- 2. m.Facebook 22%
- Twitter 17%
- 4. Wikipedia 11%
- 5. LinkedIn 3%



Jan 1014 to Nov. 2016 = 3 Years

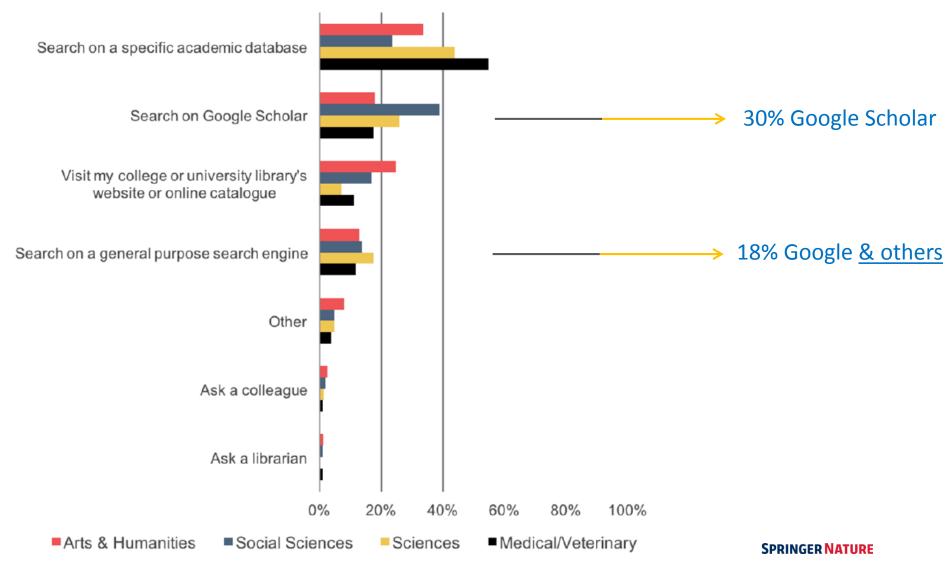


Source: WebTrekk

In June 2015 Wikipedia went to https mode

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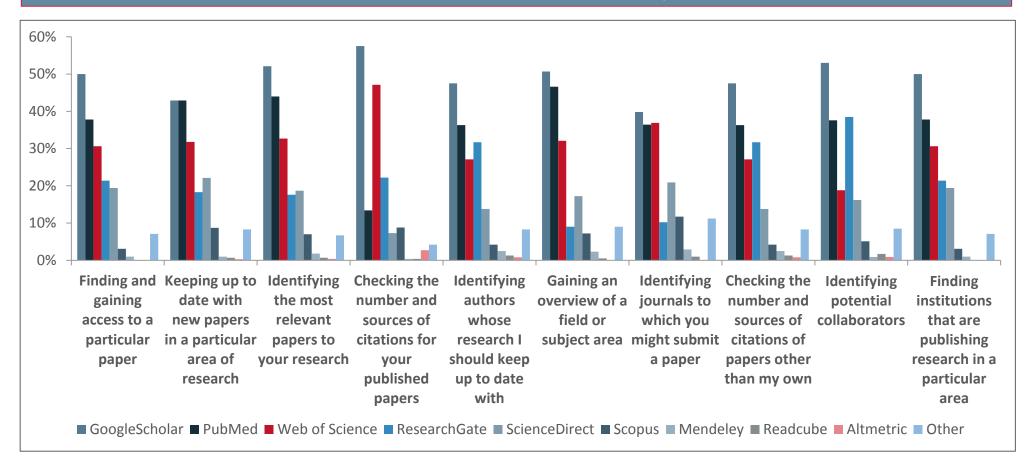
## "When you ... find new journal articles and monographs ... how do you ... begin your process?"



Source: Ithaka S+R, Jisc, RLUK UK Survey of Academics 2015

## Google Scholar is the most popular tool across <u>all</u> of these research activities

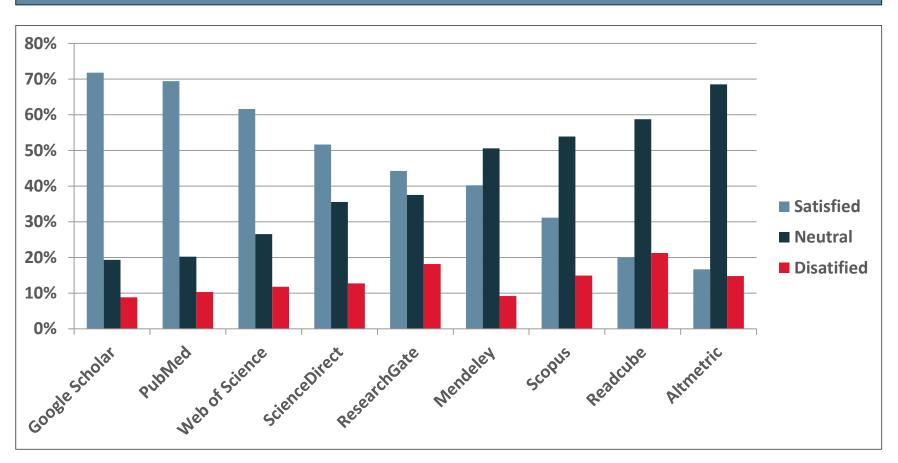
"Which online tools/sites do you use to complete the following activities?" (n=315;291;285;261;242;221;206;175;117;99)

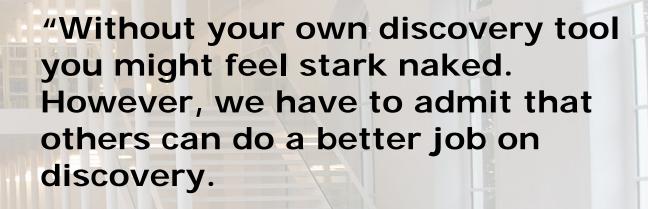


**Source:** Springer Nature, Market Research, 2017

## Very high satisfaction with Google Scholar and PubMed





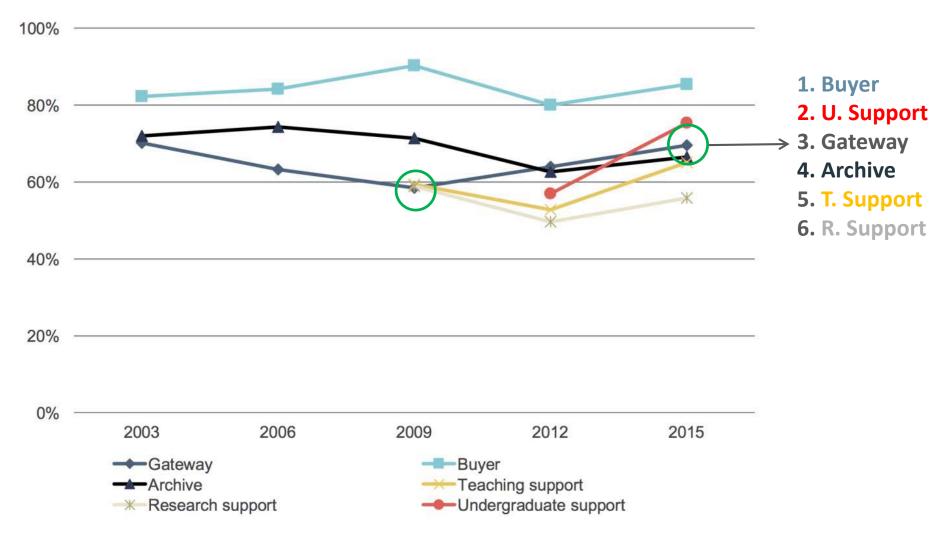


Focus on delivery and rethink the way you can provide value for your users."

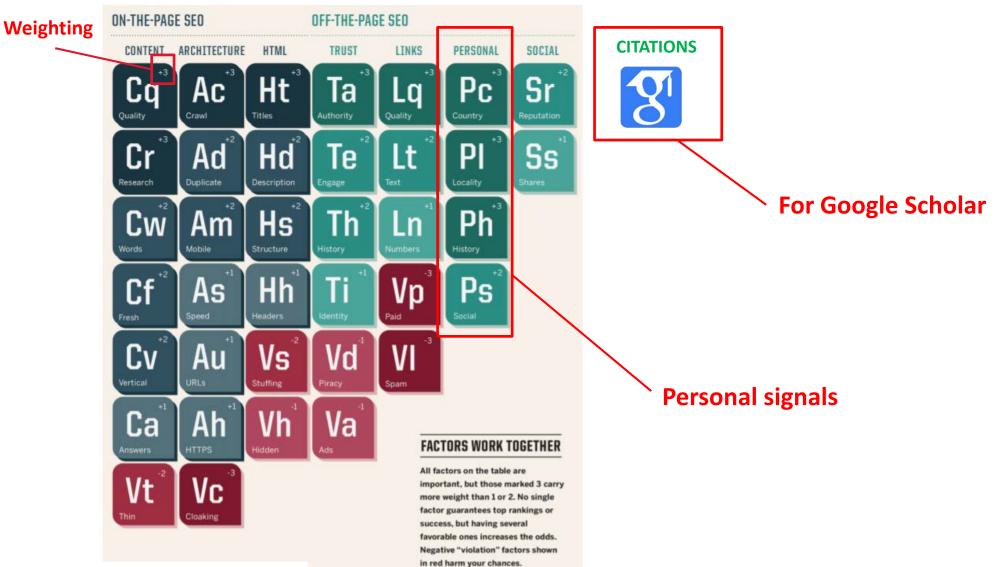


UKSG, April 2014 Simone Kortekaas

## "How important is it to you that your ... library provides each of the functions below...?"



## **Key signals for Google (and others!)**



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## Google SEO - Basic housekeeping for keywords search!

#### SpringerLink.com

#### On page

- HTML Titles keywords in title page
- HTML Headers keywords in headlines
- HTML Description keywords in descriptions
- Quality k-Research if possible, relevant synonyms
   & keyword variations in copy
- Quality Words keywords + author/editorial SEO guidance
- Content Quality author/editorial SEO guidance
- Architecture Crawl we allow daily crawl, 4m
- Architecture Mobile responsive design
- Architecture Speed backend server

#### Off page

- Trust Authority Authority rating (Nr.9)
- Links Quality CAM for backlinks, citations quality helps too (impact journals, authoritative news media..)
- Social Shares CAM for sharing...

#### Springer.com

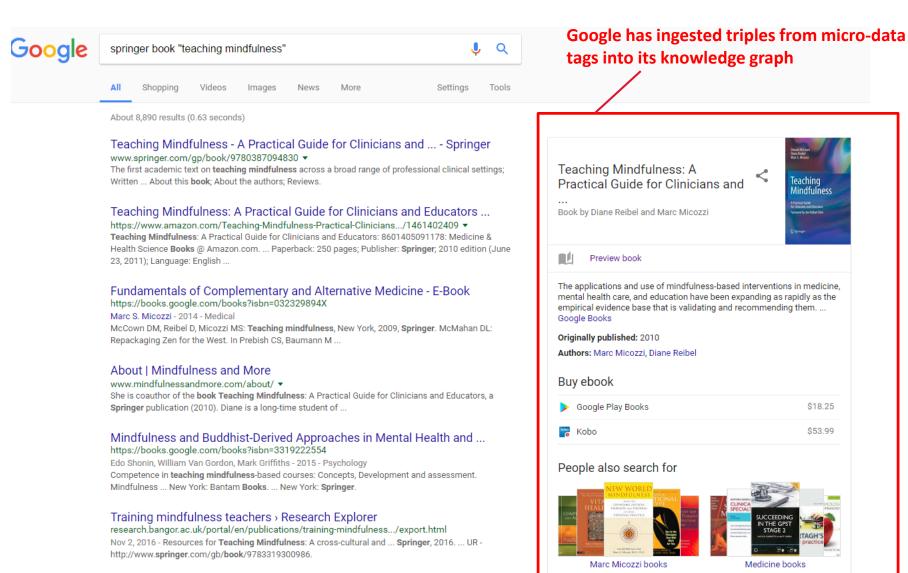
#### On page (additional SEO)

- Content Words Copywriters tweak copy,
   additional content hubs, about publishing programs.
- Trust Engage site functionality/conversion
   (relevant content, alert services, author academy..)
- Social Shares Press and Public Relations
- HTML structure Microdata for books

RE

Feedback

## Google ingested book meta-data into knowledge-graph



Resources for Teaching Mindfulness: An International Handbook

## **Google Scholar SEO**

Publisher activities geared to increasing likelihood of citations are mainly about widening dissemination channels, and usage campaigns:

- ShareIt
- Open Access
- Open Data
- Article recommender
- Recommended
- Bookmetrix

- **SN** SharedIt
- Gold OA, Hybrid OA, Green OA, National OA, Mega journals, OA Books



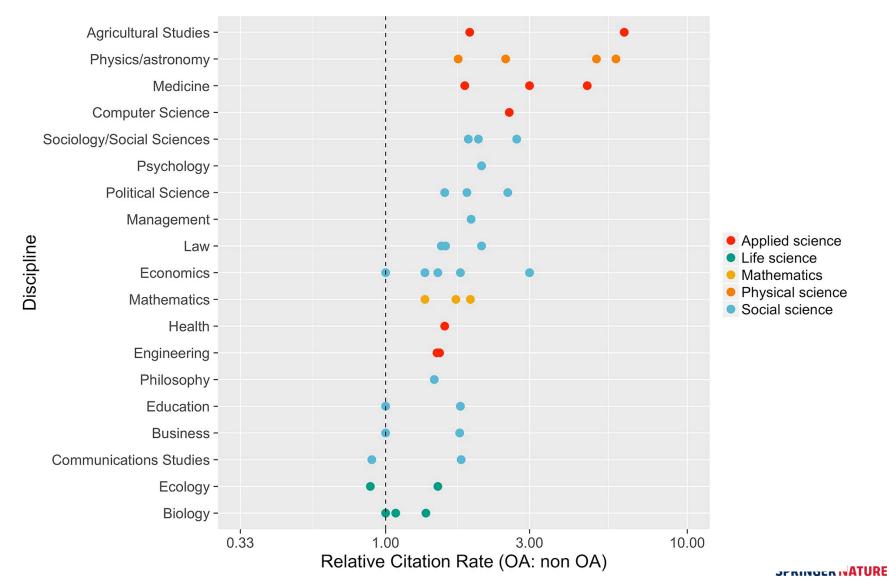
**UNSILO** 





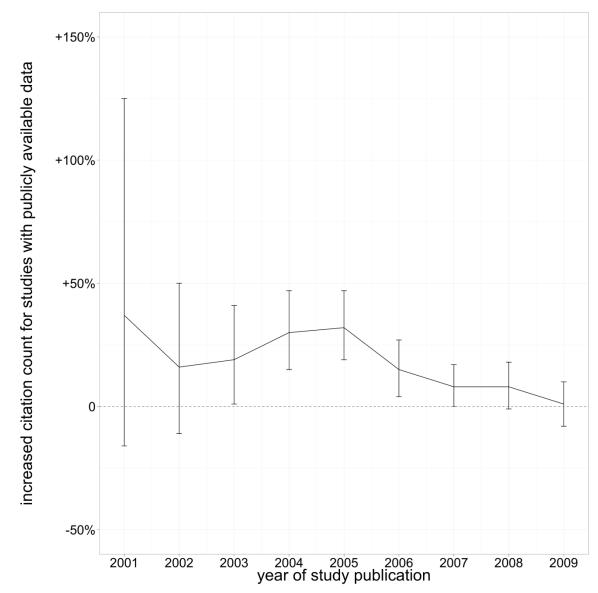
- Alerting services
- CAM Marketing team
- Authors marketing tool kit (also important is author marketing, e.g. Kudos)
- Global sales channel
- Mobile formats (for ebooks > HTML, PDF, Preview mode, ePub)

## Open access leads to additional citations...



Source: https://doi.org/10.7717/peerj.175/fig-2

## Open data leads to additional citations..

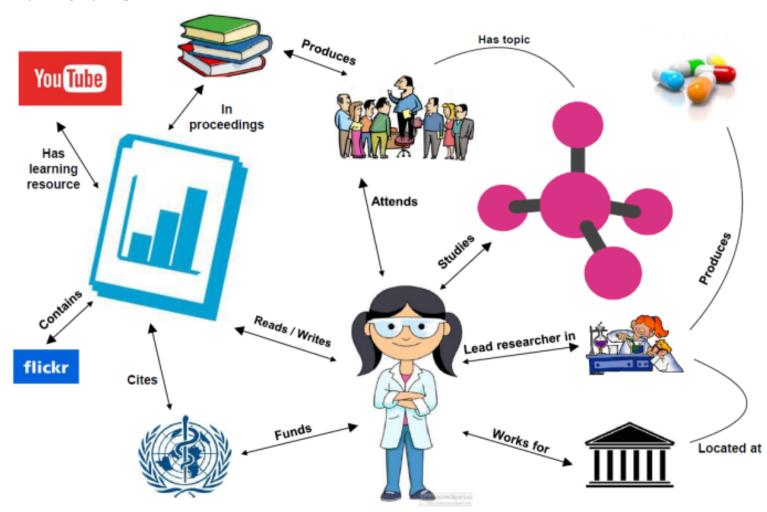


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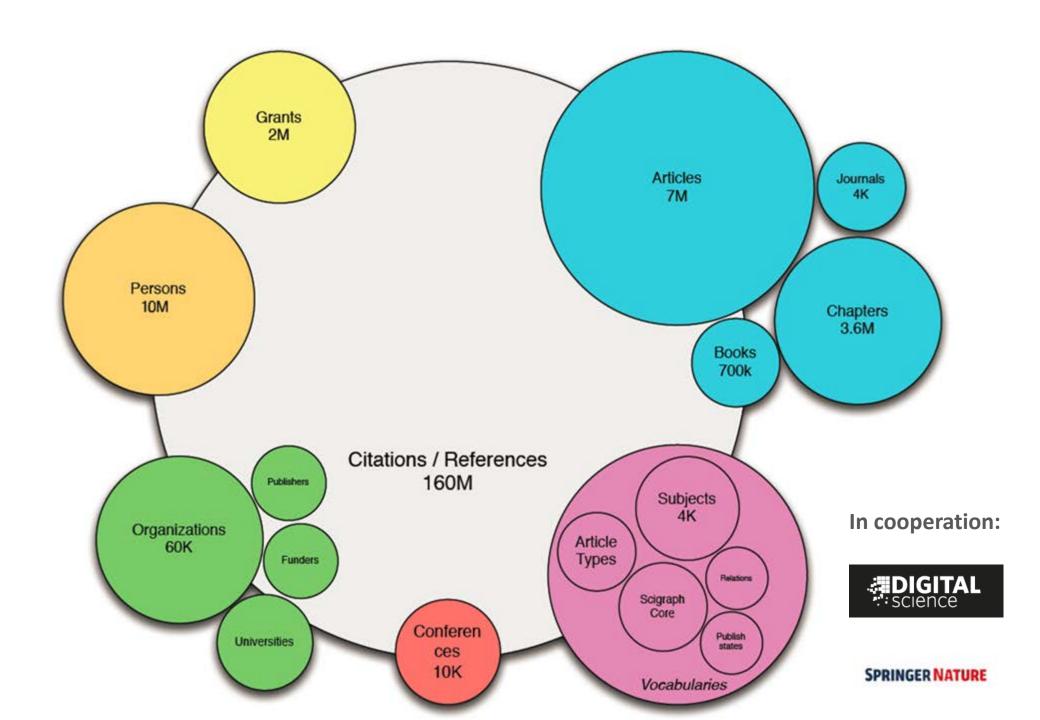
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## Scigraph

Developed by Springer Nature

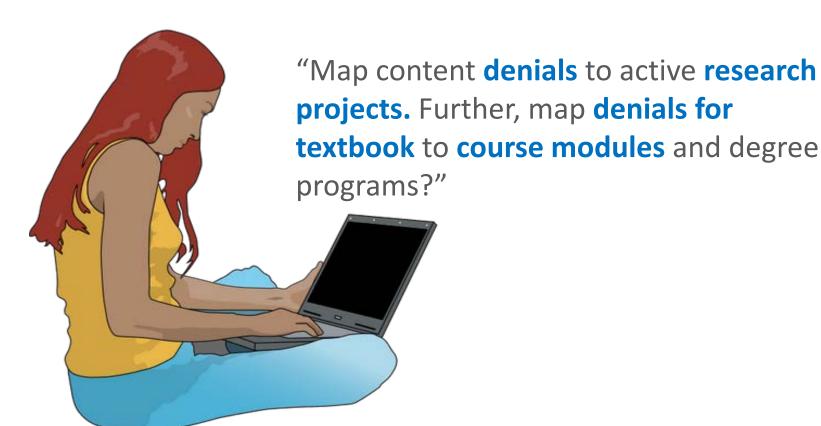






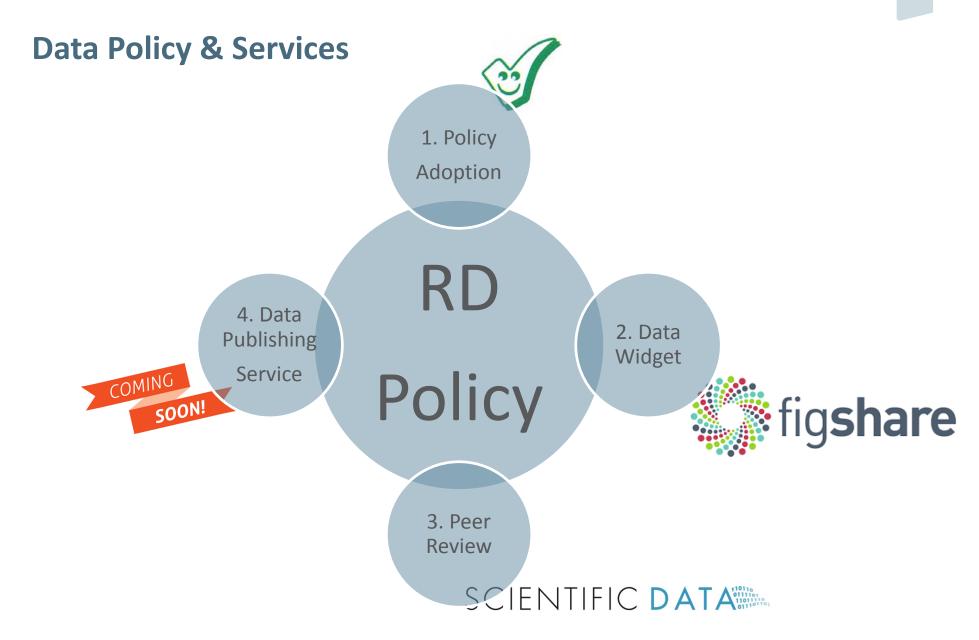
#### The Future of Search!

"Which conferences take place in subject areas that show an increase of funding over the last 5 years in a given geographical area?"



## **Thank You!**

oefelein@springernature.com



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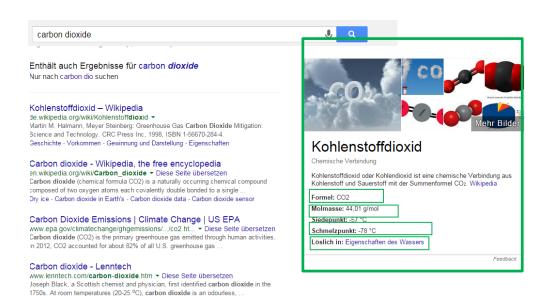
## **Google's Hummingbird Update 2012**

**BEFORE 2012** 

**AFTER 2012** 

### Keyword search

### **Keyword Search + Answer Search**



#### 1. NLP

- a) Parts of speech (noun, verb)
- b) Parsing (subject, action, object)
- c) Entity Extraction

#### 2. Semantic Web

Look up in vault

**New: Machine Learning (RankBrain Update)** 

## Innovation – new formats, author needs, dissemination...

Pre-publication

Transfer Desk
BMC Open Peer Review
BMC Research Notes (Neg)
Publons Partnership
Overleaf
ORCID
Online Submission
Author Academy
Peerage of Science

Journal Selector FUND CrossMark Language Support Author Mapper COPE Publication

BMC Author Badges *Pilot*Data Policy & Services

Peer Review Reward Pilot

eProofing

**Article/Book Tracking** 

**ESM** 

**Free eOffprint** 

**Author Discounts** 

**Author Satisfaction** 

**Book Homepage** 

**Video Streaming** 

COPE

Post-publication

**Bookmetrix** 

**Share It** 

**Mobile formats** 

Scigraph (LOD)

**New Journal Metrics** 

**Article Recommender** 

ReadCube

**Springer Storyteller** 

Citation Alert (j)

**Annual Book Report** 

**Alerting Services** 

**Conferences** 

**Promo Support** 

**COPE**